

#### **Attention Health Care Provider**

The person holding this card may be a limited English speaking client

This client may have limited English proficiency. If your facility receives **any** state or federal money (Hill Burton funds, Medicaid, Medicare, or CHIP) you are required by law to locate an interpreter or bilingual staff member to communicate with the client.

This applies to medical encounters beginning with the first point of contact to the last. There are Medicaid funded interpreters available. For more information, visit <a href="www.health.state.ut.us">www.health.state.ut.us</a> or call (800) 662-9651. Interpreting/translating services are also found in the yellow pages under "Translators & Interpreters."

Please arrange for an interpreter who speaks \_\_\_\_\_

Health Care Provider: If you need more information or have questions, please contact the Office for Civil Rights at 1-800-368-1019.

As a professional courtesy, please expedite any appointment at which an interpreter is present. Your cooperation is greatly appreciated.

Adapted by: Utah Department of Health, TB Control/Refugee Health Program



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## Your rights as a limited English speaker

In the United States, there is a law called the Civil Rights Act of 1964 which protects you as a limited English speaking person. The Clinic or hospital where you seek care CANNOT deny services because you do not speak English. You have the right to have the hospital or clinic provide you with an interpreter at no cost to you. An interpreter will help you better explain medical problems and help you understand the treatments to get well.

If you speak some English, you still have the right to an interpreter. If you do not speak English, please show the English side of this card to the hospital or clinic.

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